

Virtual Private Network (VPN) Policy

## 1.0 Purpose

The purpose of this policy is to provide guidelines for Remote Access Network (VPN) connections to the Drake State Community and Technical College enterprise network.

As a general rule, remote access is not provided to Drake State employees. Remote access will only be allowed with the consent of the employee's manager and the Information Technologies Department.

## 2.0 Scope

This policy applies to all Drake State Community and Technical College employees, contractors, consultants, temporaries, and other workers including all personnel affiliated with third parties utilizing VPNs to access the Drake State network.

# 3.0 Policy

Approved Drake State employees and authorized third parties (customers, vendors, etc.) may utilize the benefits of VPNs, which are a "user managed" service. This means that the user is responsible for selecting an Internet Service Provider (ISP), coordinating installation, installing any required software, and paying associated fees. Further details may be found in the *Remote Access Policy*.

Additionally,

- 1. It is the responsibility of employees with VPN privileges to ensure that unauthorized users are not allowed access to Drake State Community and Technical College internal networks.
- 2. VPN use is to be controlled using either a one-time password authentication such as a token device or a public/private key system with a strong passphrase, in addition to multifactor authentication.
- 3. When actively connected to the corporate network, VPNs will force all traffic to and from the PC over the VPN tunnel: all other traffic will be dropped.
- 4. Dual (split) tunneling is NOT permitted; only one network connection is allowed.
- 5. VPN gateways will be set up and managed by the Drake State Community and Technical College Information Technologies department.

- 6. All computers connected to Drake State's internal networks via VPN or any other technology must use the most up-to-date anti-virus software that is the corporate standard (provide URL to this software); this includes personal computers.
- 7. VPN users will be automatically disconnected from Drake State's network after thirty minutes of inactivity. The user must then logon again to reconnect to the network. Pings or other artificial network processes are not to be used to keep the connection open.
- 8. The VPN concentrator is limited to an absolute connection time of 24 hours.
- 9. Users of computers that are not Drake State-owned equipment must configure the equipment to comply with Drake State's VPN and Network policies.
- 10. Only Alabama Community College System-approved VPN clients may be used.
- 11. By using VPN technology with personal equipment, users must understand that their machines are a de facto extension of Drake State Community and Technical College's network, and as such are subject to the same rules and regulations that apply to Drake State-owned equipment, i.e., their machines must be configured to comply with Drake State Information Technologies policies.

#### 4.0 Enforcement

Any employee found to have violated this policy may be subject to disciplinary action, up to and including termination of employment.

### 5.0 Revision History